## Temporary Customer Collection Service

Market Hall Fords Fruit & Veg and S&L Newsagent

In the event of a customer collection it is imperative that the customer remains with the vehicle.

The following procedures should be followed to ensure Health & Safety of the customer.

* The customer places an order by telephoning through
* The customer is then provided with directions to Service Deck A – Customers are to be advised to remain in their vehicle at all times
* The customer is to be told to push the intercom when they arrive at the security barriers
* They are to advise security that they are making a collection
* The security staff will give directions to the customer
* The customer is to drive up the ramp and park in the first inset area on the right hand side
* Fords and S&L will Provide the goods to the tenant customer and obtain payment observing social distancing at all times

If a customer gets out of their car they will be asked to remain in the vehicle for their health and safety.

